

Agenda – Atlanta OAUG

June 16, 2000

9:00 – 9:30 **Networking / Breakfast Snacks / Member Introductions**
****New** - Vendor Demo – Precise Software**

9:30 – 9:35 **Welcome**
 Kriss Poll, BellSouth

9:35 – 10:15 **Reporting Panel**
 Jim Steward - Cotton States Insurance
 Toni Cobb - National Data Corp
 Dana Anderson – Lithonia Lighting
 Craig Mikus – Oracle

Our panel members are users that will be sharing with us creative solutions or reports for basic reporting needs. Scenarios have been developed from needs communicated by users. Two or more solutions will be presented by different panel members for the same scenario. Reporting tools to do the various scenarios could be Financial Analyzer, Discoverer, FSG, ADI, Self-Service web, custom reports, Business Intelligence, Workflow, Balanced Scorecard, etc. Craig Mikus of Oracle will be available to demonstrate the newer reporting tools.

10:15 – 10:25 **OAUG Update/Doorprizes**
 Brenda Carlton, KPMG

10:25 – 11:15 **Open Forum – Issues With Oracle**
 Lourdes Mallo Godfrey, Asst Vice President, Int'l Financial Systems - Equifax
 Jim Crum, Chief Operating Officer - BOSS Corporation
 Fred Friedel, Director Accounting Operations - Lithonia Lighting
 Bruce Duttonhofer, Director of IS, N.A. Systems House Division, Dow Chemical
 Karen Gilbert, Director - OAUG

We are trying something new this month! We will hold a forum for our members to publicly discuss issues and concerns of their organization about Oracle with the group. We will develop the issues and recommendations in the breakout sessions after the general forum and consolidate these issues as suggestions to Oracle. Our intent is to provide Oracle with some constructive feedback regarding the impact of their systems & services on their real-world customers - us! This month the Forum will kick-off with a focus on three issues: 1) Oracle's Support 2) Oracle's Pricing Strategy 3) Global Support Strategy. Following the general forum, the breakout sessions will be used to develop specific issues and recommendations in more detail. Please come and share your thoughts on messages you would like to convey to Oracle. To help us bring our voices to Oracle and OAUG, Karen Gilbert and Jim Collins will be attending and participating. Karen is an elected director and former president of OAUG. Jim is the executive director of OAUG.

11:15 – 12:00 **Break-out Sessions**

1) Reporting – OFA, Discoverer, Business Intelligence, Balanced Scorecard	Craig Mikus
2) Forum – Development (architecture, functionality, future enhancements, future releases, software quality)	Fred Friedel Bruce Duttonhofer

3) Forum – Sales & Marketing (licenses, contracts, pricing)	Lourdes Mallo Godfrey Karen Gilbert
4) Forum – Support (support process, quality of support, MetaLink, patches, de-support)	Jim Crum

Reservations Required: Contact Kriss Poll , 404-586-4007

Location

BellSouth's Campanile Building
1155 Peachtree St.

Directions:

Getting There From Airport: Follow signs to I-85/I-75 North, toward Downtown Atlanta. (approximately 8 miles) Continue on I-85/I-75 North -Exit 10th & 14th Street - go to 14th Street. Turn right, stay in right lane (on 14th Street), cross over W. Peachtree St., cross over Peachtree St. Campanile Building is at the SW corner of Peachtree St. and 14th St. (1155 Peachtree St.)

From Northside: Follow I-85 or I-75 toward Downtown Atlanta to Exit 10th & 14th street (past the merger of I-85/I-75). Turn left on 14th street, stay in right lane (on 14th Street), cross over W. Peachtree St., cross over Peachtree St. Campanile Building is at the SW corner of Peachtree St. and 14th St. (1155 Peachtree St.)

When you arrive: Enter the lobby of Campanile (1155 Peachtree St.) and take the escalator to the second floor. At the top of the escalator you will be looking at the auditorium.